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1) This case arises out of an improper claim asserted by defendant, The Boeing Company ("Boeing"), related to alleged "nonconforming" aircraft parts manufactured and delivered by plaintiff, Leonardo, S.p.A. ("Leonardo"), in accordance with the parties' contract. Such non-conformances, if they exist, are due, not to any failure by Leonardo, but to Boeing's outdated and/or defective design drawings and industrialization processes. Based upon this improper and unjustified claim, Boeing, in breach of the parties' agreement, is refusing to pay millions of dollars it owes to Leonardo for other high-quality manufactured airplane components and has, instead, wrongfully proceeded to "set off" against such amounts due to Leonardo a spurious claim of "damages" resulting from the purported "non-conformances." Boeing's



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wrongful conduct has caused Leonardo to suffer millions of dollars in damages, consisting of, *inter alia*, Leonardo's unpaid invoices, the valuable time and resources that Leonardo has unnecessarily spent assisting Boeing to repair the purported non-conformances, the costs incurred by Leonardo as a result of Boeing wrongfully placing it on "probation" due to the purported non-conformances, and the harm to Leonardo from having to carry on its books a wrongfully-issued negative purchase order, by which Boeing purports to recover its "damages." Furthermore, Leonardo's damages are continuing. Leonardo accordingly seeks to recover its damages resulting from Boeing's wrongful conduct, as well as a declaratory judgment that it bears no responsibility for the purported "non-conformances" and that Boeing may not continue to "set off" against Leonardo's invoices the amounts Boeing claims as damages resulting from such purported non-conformances.

2) For more than 40 years, Leonardo has manufactured parts for the Boeing 767 aircraft in strict compliance with Boeing's design drawings, machining specifications, procedures, instructions, processes, industrialization methods and tooling (collectively, "Drawings, Tooling and Production Methods"). On June 28, 2019, Boeing provided formal notice to Leonardo for the first time of minor scratches ("Tool Marks") and purported foreign object debris ("FOd")¹ discovered inside enclosed portions of aircraft parts called "slats" (described below), which Leonardo has produced for the Boeing 767 aircraft since 1979. At the time Boeing provided such notice to Leonardo, Boeing apparently had already undertaken to "repair" the purported FOd and Tool Marks, without providing Leonardo with proper notice of such repairs as required under the parties' contract. Boeing now claims that the "repairs" of the subject slats have resulted in damages, the cost of which should be borne by Leonardo.

3) Accordingly, on August 27, 2019, Boeing provided its first "slat cost recovery" invoice to Leonardo in the amount of \$26,181,152, covering the period spanning August 5 through

 ¹ "Foreign object debris" is generally understood in the aviation industry to refer to any article or substance, alien to an aircraft or system, which may potentially cause damage if not removed and controlled. <u>See</u> AS9146, "Foreign Object Damage (FOD) Prevention Program – Requirements for Aviation, Space, and Defense Organizations," Art. 3.5 (Terms and Definitions), SAE International, April 2017 (last accessed November 19, 2019).



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August 20, 2019. Boeing demanded that Leonardo pay the "slat cost recovery" invoice within 30 days, or else Boeing would apply a set-off against Leonardo's future unpaid invoices (which concern other aircraft components) until Boeing's invoice is paid in full. On September 27, 2019, Boeing notified Leonardo that it had begun implementing its wrongful set-off remedy and, as confirmation of the same, sent Leonardo a so-called "purchase order" in the negative amount of \$26,181,151. Starting on September 27, 2019 and as of December 12, 2019, Boeing has failed to pay any of Leonardo's outstanding invoices for parts Leonardo produced for the 767 program, totaling more than \$25 million.

4) For point of reference, Leonardo invoices Boeing approximately \$19–20 million per year for slats. This means that, under Boeing's current claim that it has the right to set off \$26 million against Leonardo's future invoices, Leonardo would be forced to produce slats for Boeing at no cost for more than one year. Worse, on December 14, 2019, Boeing sent Leonardo information pertaining to an impending *second* claim for damages in the amount of \$33 million, representing the cost to "repair" the allegedly "nonconforming" slats as well as the "collateral impact" of such repairs, indicating its intention to set off against Leonardo's future invoices amounts commensurate with such increased damages.

5) Notably, Boeing's purported "damages" are being set off against Leonardo's invoices for entire "Shipsets," which are comprised of *every product* Leonardo manufactures for the Boeing 767 aircraft, regardless of whether such products are claimed by Boeing to be nonconforming.

6) Leonardo disputes that Boeing has any right or basis to proceed as it is doing with respect to the slats at issue, and asserts that Boeing, not Leonardo, is responsible for the cost and impact of Boeing's purported repairs. Boeing has always been responsible for the design drawings and specifications which have produced the allegedly "nonconforming" slats at issue, and either knows, or should have known, that such designs are susceptible to producing what are, at most, minor scratches and residue inside an enclosed chamber in the slats. Indeed, until 2019, Boeing



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never complained or voiced any concern about FOd and Tool Marks in the enclosed chamber of 767 slats and, based on this conduct, accepted the possibility of some dust and scratches in an enclosed space created by its design.

7) Moreover, Boeing has not met its obligations under the standards and prevention program requirements applicable to organizations in the aviation, space and defense industry respecting FOd ("AS9146") which, if met, would have avoided or substantially minimized the FOd of which Boeing now complains.

8) Boeing is basing its claims on the use, starting in 2019, of a new form of visual inspection technology called a video-borescope ("Borescope"). A Borescope is a type of industrial endoscope primarily used to inspect airplane engines. The use of such technology is neither contemplated nor required by the parties' contract or any quality or production standard heretofore in effect between the parties, and for good reason: there is currently no standardized inspection and acceptance criteria associated with visual inspections using the Borescope, rendering its use highly subjective.

9) Whereas the metal shavings, metal dust and other *de minimis* debris of which Boeing now complains is, in most cases, invisible to the naked eye (particularly in light of the enclosed location of such purported "FOd"), the high-definition Borescope that Boeing has only lately used to inspect the 767 slats at issue can greatly magnify dust and residue such that it appears much larger and much more significant. Leonardo submits that the latent FOd and Tool Marks now being identified by high-definition Borescope have always been a possible byproduct of Boeing's Drawings, Tooling and Production Methods, but were not detectable using the previous visual inspection tools provided by Boeing.

10) In addition, Leonardo is not aware of any instance when this long-existing *de minimis* residue or Tool Marks in slats have caused any problem with an aircraft or caused one to be grounded. Notably, the operational usage of the slat itself on an aircraft subjects it to far greater exposure to FOd than what is being identified through the Borescope.



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11) Apart from its responsibility for the Tool Marks and purported FOd, Boeing also has breached the parties' contract by failing to meet prescribed notice requirements with respect to identifying and repairing the allegedly nonconforming slats at issue. The parties' contract requires Boeing to inspect the slats manufactured by Leonardo within a reasonable time after delivery, and provide prompt notice of any rejections and the basis therefor. Also, if Boeing intends to repair a rejected product and estimates that such repair will exceed more than 200 manhours (as Boeing claims is the case here), Boeing is obligated to advise Leonardo prior to such repair. Here, some of the slats at issue were delivered to Boeing as early as 2014, well before Boeing provided Leonardo with notice of rejection in June 2019, and Boeing did not provide notice of the repair work it claims will exceed 200 hours until *after* it had done purported repair work.

12) In addition, the alleged "damages" Boeing seeks to recover through set-off exceed the scope of remedies provided for in the parties' contract and, in any event, such damages are, as a whole, speculative, grossly inflated, and well beyond anything ever contemplated by the parties. The parties' contract provides that, in the event Boeing rejects and repairs any product manufactured by Leonardo, Boeing is entitled to recover its reasonably estimated costs for labor and materials. Here the "damages" sought by Boeing are primarily consequential and indirect, and include over \$17 million in so-called "disruption" charges related to the repairs, as well as other purported costs. Such categories of damages go well beyond the contemplation of the parties in 1978 when they executed their contract and were not reasonably foreseeable at the time of contracting, nor are the amounts sought even remotely reasonable.

13) Leonardo also believes that Boeing has inflated its direct costs associated with the repairs at issue, by claiming many more hours than it actually spent (and needed to spend) repairing the FOd and Tool Marks. In July 2019, immediately after Boeing provided belated notice to Leonardo of its repairs, Leonardo engaged, at Boeing's request, approximately 96 mechanics ("Contractors") to rework and repair 767 Slats Boeing disingenuously claimed were nonconforming. Boeing inflated the hours worked by these Contractors when calculating its



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purported "disruption" costs, factoring a hypothetical twelve-hour work day, even though the Contractors reported working, on average, only four hours per day or less due to Boeing's inefficiencies and unavailability. Upon information and belief, Boeing employed the same pattern of inexactitude when calculating the direct repair costs incurred by its own personnel. The impact of Boeing's improper inflation of these purported direct repair costs is magnified because such direct repair costs are used as multipliers to compute the various indirect and consequential damages Boeing seeks.

14) Rather than calculating its actual costs in undertaking the repairs at issue, Boeing uses hypothetical circumstances and abstract formulas to estimate the indirect and consequential costs of "disruption." Such costs do not reflect any actual "disruption" that might have occurred as a result of the purported "repairs," and merely serve as a penalty. Boeing purports that its "disruption" damages reflect the displacement of Boeing jobs caused by a supplier, here Leonardo; yet, despite numerous requests by Leonardo, Boeing has failed to provide evidence of any such disruption caused by the "repairs" of the slats. Boeing's use of abstract formulas to compute alleged "disruption" damages is illogical and irrational, and Boeing has failed to provide any evidence as to why these formulas are appropriate to use for the alleged "non-conformances." Leonardo certainly never agreed or contemplated that Boeing could take a cookie-cutter formula, which may be applicable to large scale disruptions, and apply that formula in a static way to the minor, at best, repairs done here.

15) As explained below, rather than provide Leonardo with adequate evidence in support of its claimed damages, Boeing has sought to obfuscate the baseless nature of its claim by asserting that its calculation of damages is based upon "confidential" and/or "proprietary" formulas and methodologies.

16) In sum, when the parties entered into the 767 Program contract in 1978, Boeing dictated the Drawings, Tooling and Production Methods for fabricating 767 slats, which Leonardo has followed faithfully for 40 years. In those 40 years, Boeing never required Leonardo to use



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enhanced visual technology to inspect slats for FOd and Tool Marks and never raised any concern about the type of FOd and Tool Marks underlying this dispute until 2019. Despite this, and the fact that Boeing requires Leonardo to continue to manufacture slats pursuant to the original 1978 Drawings, Tooling and Production Methods, which Boeing knows risk the possibility of minor Tool Marks and residue, Boeing is rejecting what it previously accepted based on a new form of technology, which can find microscopic matters not previously detectable with the naked eye. Boeing cannot have it both ways. Either what are now claimed to be "non-conformances" are acceptable, as they have been for years, and Boeing cannot claim damages to repair such "nonconformances"; or, if Boeing does not consider these now "visible for the first time" minor marks and residue acceptable, Boeing must change its 40-year-old designs so these inevitable minor issues can be prevented, and it must accept responsibility for any such minor issues to date. Boeing, however, cannot do what it is now doing, that is, require the use of 40-year-old designs, which Boeing plainly knows necessarily create the possibility of the minor scratches and residue, and then, by using a new form of inspection technology, claim that the parts are nonconforming due to the microscopic scratches and residue and then require Leonardo to pay to repair the minor scratches and residue.

17) For all of the foregoing reasons, Boeing is not entitled to set off the alleged slat damages against Leonardo's prospective invoices, as it has done and says it will continue to do. Boeing's failure to pay Leonardo's invoices in full as they become due is a breach of contract by Boeing, for which Leonardo is entitled to substantial damages. Leonardo is also entitled to declaratory relief to prevent Boeing from continuing this wrongful course of conduct.

18) Boeing must also compensate Leonardo for the substantial costs it has incurred as a result of Boeing's faulty Drawings, Tooling and Production Methods. Where, as here, Boeing has improperly rejected products delivered by Leonardo, Boeing, not Leonardo, is responsible for all repair costs. Because Boeing has required Leonardo to incur substantial costs to repair products that Boeing improperly rejected, Leonardo is entitled to recover such costs, estimated to be



COMPLAINT – 7 (Case No. 2:19-cv-2082) approximately \$24 million for the same period for which Boeing has issued its slat cost recovery invoice and "negative purchase order," subject to increase as Boeing continues its wrongful conduct. Boeing is also liable to Leonardo for damages caused by wrongfully placing Leonardo on probation and by the issuance of Boeing's negative purchase order and the resultant impact on Leonardo's finances.

PARTIES

19) Leonardo is a global industrial company specializing in aerospace, defense and security that is incorporated under the laws of the Republic of Italy and has a principal place of business located in Rome, Italy.

20) Boeing is a global aircraft manufacturer incorporated in the state of Delaware, which has its headquarters located at 100 North Riverside Plaza, Chicago, Illinois 60606, and operations and facilities located in the State of Washington.

JURISDICTION AND VENUE

21) The Court has subject matter jurisdiction over Leonardo's claims pursuant to 28U.S.C. § 1332, because there is diversity of citizenship between plaintiff and defendant, and the matter in controversy exceeds \$75,000, exclusive of interest and costs.

22) The Court has personal jurisdiction over Boeing by virtue of its continuous and systematic contacts with Washington state. Boeing is registered to do business in this state and has a registered agent for service of process in this state. Moreover, Boeing regularly transacts business in this state and derives substantial revenue therefrom.

23) Venue is proper under 28 U.S.C. § 1391(b) and (c) because a substantial part of the events giving rise to Leonardo's claims occurred in this district, and Boeing is subject to personal jurisdiction in this district.

STATEMENT OF FACTS

24) Leonardo, formerly known as Finmeccanica S.p.A. ("Finmeccanica"), is an Italian industrial group of companies specializing in the aerospace, defense and security industries. It is



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currently also the ninth largest defense contractor in the world. Leonardo's Aerostructures division is engaged in the design, development, production, maintenance and upgrade of commercial, military and military training aircraft, as well as various other aerostructures and components thereof.

25) Upon information and belief, Boeing is an American multinational corporation and the world's largest aerospace company, whose products and services include commercial and military aircraft, satellites, weapons, electronic and defense systems, launch systems, advanced information and communication systems and performance-based logistics and training.

<u>The Parties' Long Relationship and Utilization of Boeing's Designs and</u> <u>Manufacturing Specifications</u>

26) Leonardo and Boeing have had a long-standing industrial relationship based on their mutual involvement in several major commercial airplane programs. The relationship between Leonardo and Boeing began in the early 1970s, when Boeing and Leonardo's predecessor-ininterest in the aeronautics sector, Alenia Aeritalia & Selenia, S.p.A. (together with certain successors-in-interest, "Alenia"), collaborated on several Boeing commercial airplane programs, including the Boeing 767 airplane program, which was commenced in 1978. In the 1990s, the relationship between Boeing and Alenia was extended to a second commercial airplane program involving the Boeing 777, resulting in Alenia manufacturing the largest flap ever installed on a commercial airplane. Following the consolidation of Alenia into Leonardo-Finmeccanica (an interim entity) in 2016, Leonardo took over as Boeing's industrial partner in Italy, serving important roles in Boeing's 767 and 787 commercial airplane programs, as well as in Boeing's helicopter division.

27) Indeed, since 2003, Leonardo has demonstrated technological expertise in composite materials at the highest levels as a partner in Boeing's 787 Program. Notably, in August 2019, Boeing recognized Leonardo's excellent performance, quality products and on-time delivery by awarding Leonardo the distinction of "Champion Performer" in Boeing's 787 Program.



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28) This dispute concerns the parties' relationship with respect to the Boeing 767 airplane program. The parties' relationship is governed by the Master Program Contract D–414000–8923N, executed by and between Boeing and Alenia on August 14, 1978 (the "MPC"). A true and correct copy of the MPC (together with selected exhibits and amendments thereto) is attached hereto as <u>Exhibit A</u>. Leonardo assumed Alenia's role under the MPC in 2016.

29) The particular Boeing 767 parts at issue in this case are called "slats" ("767 Slats"), which Leonardo manufactures for Boeing pursuant to the MPC. Slats are aerodynamic surfaces on the leading edge of the wings of a fixed-wing aircraft, which, when deployed, allow the aircraft to fly at lower speeds or take off and land in shorter distances.

30) In accordance with the MPC, Boeing provides Leonardo with the Drawings, Tooling and Production Methods used to manufacture 767 Slats, or such Drawings, Tooling and Production Methods are produced by Leonardo subject to Boeing's approval and specifications. <u>See Ex. A</u>, at Arts. 3.8, 3.9, 3.10.C.3. These Drawings, Tooling and Production Methods have always created the possibility of the FOd and Tool Marks about which Boeing now complains.

31) Specifically, the geometry and closed configuration of portions of 767 Slats limit the visibility of certain components, *i.e.*, the slat's cove panel.² Leonardo must secure the cove panel using rivets (permanent mechanical fasteners); however, because of the geometry and low visibility just described, drills, backing bars, and other riveting tools used in installation may create scratches inside the closed portion of the 767 Slat (*i.e.*, Tool Marks). During this process as well, minor debris from the machining and attachment process may become trapped inside the enclosed portions of the 767 Slat. While Boeing requires Leonardo to clean the parts it manufactures — including the 767 Slats at issue here — at intervals prior to delivery, the tools designated by Boeing for such processes, *i.e.*, vacuums and aeration tools, are insufficient to remove FOd inside the enclosed portions of the 767 Slat to the extent it is created during the securing of the cove panel.

² A slat's "cove" refers to the cavity behind a leading edge slat. The cove's cover panel is the final component of the 767 Slat to be installed, the purpose of which is to reduce noise in the cove area. Here, the slat's cove panel encloses the area in which Boeing has identified FOd and Tool Marks.



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In April 2017, the International Aerospace Quality Group, or IAQG,³ issued a set 32) of standards governing the prevention of FOd and foreign object damage ("FOD") entitled "Foreign Object Damage (FOD) Prevention Program – Requirements for Aviation, Space and Defense Organizations." A true and correct copy is attached hereto as Exhibit B. Known informally as AS9146, these standards incorporate the IAQG's industry best practices and guidelines for the prevention of FOD into a set of Prevention Program requirements for "organizations that design, develop, and provide aviation, space and defense products and services[,]" as well as "organizations providing post-delivery support, including the provision of maintenance, spare parts, or materials for their own products and services." Ex. B, at 3. AS9146 places the onus on the purchasing organization — here, Boeing — to provide risk assessment and prevention requirements to its downstream supplier — here, Leonardo. See Ex. B, at 4; see also Foreign Object Damage (FOD) Prevention Program Guidance Material 8 (March 2016), a true and correct copy of which is attached as Exhibit C. Notwithstanding the foregoing, Boeing has failed to provide Leonardo with any training or technical guidance concerning the prevention of FOd in the enclosed chamber of the 767 Slat, or the inherent risk of FOd caused by Boeing's Drawings, Tools and Production Methods, in contravention of AS9146.

33) Leonardo and, for most of the relevant period, members of Boeing's Supplier Quality team located in Italy have visually inspected all 767 Slats prior to delivering them to Boeing's plant in Everett, Washington (the "Everett, Washington Facility"). However, because the shape and configuration of a 767 Slat make it difficult — or at least impractical without reopening the slat — to visually detect Tool Marks and FOd during the final stages of assembly, such visual inspections, which must necessarily be carried out after the 767 Slats are fully assembled and permanently closed (as instructed by Boeing), do not detect slight imperfections such as Tool Marks

³ The IAQG is a cooperative body responsible for improving quality processes throughout the aerospace supply chain. Broken into three groups representing Europe, the Americas and Asia Pacific regions, IAQG comprises representatives of all major aerospace businesses worldwide. Each of the three sectors of IAQG recognize each other's standard eliminating the need for a manufacturer to perform quality system audits of suppliers in other countries.



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and FOd contained in the enclosed portions of the slats. In addition, because the current design of the 767 Slat uses rivets instead of screws to secure the cove panel, reopening the 767 Slat to remove FOd substantially *increases* the risk of creating Tool Marks.

Indeed, the only way to detect Tool Marks and FOd located in these closed areas is 34) through the use of a Borescope, a newly-employed form of technology which can be inserted into miniscule openings in the otherwise closed areas of the 767 Slats for purposes of magnified, remote visual inspection. The Borescope's magnification power is up to 100x what can be viewed with the naked eye; under it, the slightest dust or residue, which can barely be viewed under a normal lens, can appear significant. With few exceptions, such is the nature of the purported "nonconformances" claimed by Boeing to be the basis for its rejections.

35) In fact, until 2019, Boeing never raised any concern at all about FOd and Tool Marks in these enclosed areas of 767 Slats and did not reject 767 Slats produced by Leonardo due to the type of FOd and Tool Marks of which Boeing now complains until it started using the highdefinition Borescope as part of its inspection process — also in 2019. Notably, although Boeing made approximately 100 modifications to the design of its 767 Slats over the last 16 years, none of these modifications addressed the presence of FOd and Tool Marks. By all indications, Boeing was aware of the risk of certain types of FOd and Tool Marks created by its Drawings, Tooling and Production Methods, but evidently considered the risk tolerable.

The MPC Provisions Relevant to Boeing's Rejections

36) Article 3.5 of the MPC, entitled "Quality Control; Inspection and Rejection; Rework and Repair," governs the parties' conduct with respect to nonconforming products and sets forth the appropriate notice procedures and agreed-upon remedies in the event Boeing rejects a product because it does not conform to the requirements of the MPC. These provisions contain specific notice requirements and limit Boeing's damages in the event of a rejection to its costs and expenses.

37) Article 3.5.B.2, in particular, requires Boeing to inspect all products within a



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> Final inspection will be made within a reasonable time after the receipt of each Product. Boeing may reject any Product that does not conform to the requirements of this Contract, and Boeing shall give Participant *prompt notice* of such rejection and the basis therefor. In the event any product is rejected pursuant to this clause, Participant shall promptly return any monies paid by Boeing for such rejected Product (except when Boeing repairs such Product pursuant to (iii) below) and <u>shall</u> reimburse Boeing for its costs and expenses associated with such rejection including but not limited to any costs of transportation, insurance, and handling of the Product. Rejected Products shall at Boeing's option either be (i) held by Boeing, subject to disposal instructions from Participant; (ii) returned by Participant, subject to Participant's right, if Participant so requests and acts promptly, to inspect and test the rejected Product at Boeing's plant prior to its return; or (iii) repaired by Boeing in accordance with Clause 3.5.C below. (emphasis added)

38) Article 3.5.C.1.c of the MPC further requires Boeing to notify Leonardo prior to undertaking any repair requiring Leonardo's direct assistance in the furnishing of necessary information, materials, parts or manpower, or in cases where Boeing estimates that the magnitude of such repair will require greater than 200 manhours of labor and \$2,000 in materials cumulative for a Shipset. <u>See</u> Article 3.5.C.1.c. In such cases, Article 3.5.C.1.c of the MPC limits Boeing's damages to its estimated costs for labor and materials. In any and all cases, Boeing is required to provide timely notice of its rejection of any product. Article 3.5.C. of the MPC states, in relevant part:

C. Rework and Repair

- 1. In the event that any Product is rejected by Boeing, Boeing shall have the right to repair or rework (collectively, hereafter "repair") such Product or to have such Product repaired by a third party subject to the following conditions:
 - a. for repair of any Production Article where Boeing's labor estimate does not exceed 20 manhours cumulative for the Shipset of which such Production Article is a part and Boeing's material estimate does not exceed \$500 cumulative for such Shipset, Boeing shall perform the work at no charge to Participant, and Participant hereby authorizes Boeing to accomplish all such work without further notification by Boeing or authorization by Participant.



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b.	for (i) repair of any Production Article where both: (a) Boeing's
	labor estimate is less than 200 manhours cumulative for such
	Shipset; and (b) Boeing's material estimate is less than \$2,000
	cumulative for such Shipset, except for repair of any Production
	Article which falls within the limits of Clause 3.5.C.1.a. above or
	(ii) any repair of any other Product where Boeing's labor estimate is
	less than 200 manhours, Boeing shall accomplish such work and
	Participant shall reimburse Boeing for all labor and materials
	estimated for such repair. The labor rate to be reimbursed by
	Participant shall be Boeing's then-current labor rate which shall
	include direct labor, overhead, fringe benefits, and profit of 10%.
	Participant hereby authorizes Boeing to accomplish such repair
	without further notification by Boeing or authorization by
	Participant. (Emphasis added.)

- c. When the repair required hereunder is of such a serious nature as to require Participant's direct assistance in the furnishing of necessary information, materials, or parts for repair, or manpower, or is of a magnitude beyond the limits of Clause 3.5.C.1.b above, Boeing will notify Participant of such conditions prior to repair. In any event, such notification will not delay Boeing's proceeding with necessary repair, and Participant agrees to provide any required direct assistance in a timely manner in order to support Boeing's in-plant schedules. Reimbursement procedures shall be the same as set forth in Clause 3.5.C.1.b above. (Emphasis added.)
- 5. Written notification of rejection under this clause 3.5.C, including the reasons therefor, except with respect to rejections for which specific notification requirements exist under clause 3.5.C.1.c, shall be provided to Participant in a timely manner. (Emphasis added.)

39) Article 3.5.C.2 of the MPC additionally provides that Boeing is responsible for all

repair costs incurred as a result of the improper rejection of any Product by Boeing. Article 3.5.C.2

states:

In the event it is determined during the repair of any Product hereunder that such Product was improperly rejected, Boeing shall promptly accept such Product and be responsible for all repair costs Boeing has incurred with respect to such Product. (Emphasis added.)

Based upon the language of Article 3.5.C.2, to the extent Boeing's rejection of the 767 Slats at issue here based upon its use of the Borescope is determined to be improper, Boeing is responsible for its



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own "repair" costs.

40) Article 3.6 of the MPC, entitled "Warranty and Service Life Policy," requires Boeing to provide Leonardo with prompt notice, within one year, of issues related to Leonardo's workmanship or services. <u>See</u> Ex. A, at Art. 3.6.A.1.

41) In cases where Boeing has accepted a nonconforming product, Article 3.6 permits Boeing, at its option, to correct such issues; however, Article 3.6 limits Boeing's recovery for such corrections to its reasonable, estimated cost of labor and materials. <u>See</u> Ex. A, at Art. 3.6. Moreover, in cases where Boeing undertakes to correct a nonconforming product that it previously accepted and, given the nature of the non-conformance, Boeing requires Leonardo's direct assistance in the furnishing of necessary information, materials or manpower, or estimates that its corrections will require greater than 200 manhours of labor and/or \$2,000 in materials cumulative for a Shipset, Boeing must provide Leonardo with prior notice of such corrections in accordance with Article 3.6.A.3.b.3.

42) A

Article 3.6 of the MPC states, in relevant part:

Warranty and Service Life Policy

- A. Participant Warranties
 - 1. Participant warrants that all Products delivered to Boeing under this Contract will be free from defects in material and workmanship and will conform to the requirements of the Contract, including, but not limited to, the applicable descriptions specifications and drawings, and additionally that those Products or any portions thereof which may be manufactured in accordance with designs furnished by Participant will be free from defects in design and suitable for their intended purposes as set forth in the descriptions, specifications and drawings related thereto.

Participant further warrants that all services provided under this Contract will comply with the statement of work contained herein or in any purchase orders, and <u>Participant will bring any non-complying</u> service into compliance, upon notification of such noncompliance by Boeing, provided that such notification is provided within one (1) year after completion of services. (Emphasis added.)

3. If any Product accepted by Boeing under this Contract fails to comply in any respect with the warranty set forth in Clause 3.6.A.1 above, regardless of whether such failure to comply is detected by Participant, Boeing or Boeing's customer, Participant shall, at Boeing's option and direction, either: a. with respect to any Product returned to Participant, make all corrections necessary so that such Product complies in all respects with said warranty, or b. with respect to any Product corrected by Boeing, reimburse Boeing its reasonable costs for performing such corrections as follows:

1. for the correction of any Production Article before delivery thereof to a Boeing customer where Boeing's labor estimate for the correction of such Production Article does not exceed twenty (20) manhours cumulative for the Shipset of which such Production Article is a part and Boeing's material estimate for the correction of such Production Article does not exceed \$500.00 cumulative for such Shipset, Boeing shall perform the correction at no charge to Participant, and Participant authorizes Boeing to accomplish such corrections without further notification by Boeing or authorization by Participant.

- 2. for (i) the correction of any Production Article before delivery thereof to a Boeing customer where both (a) Boeing's labor estimate for the correction of such Production Article is less than two hundred (200) manhours cumulative for such Shipset, and (b) Boeing's material estimate is less than \$2,000.00 cumulative for such Shipset, except for the correction of any Production Article which falls within the limits of Clause 3.6.A.3.b(1) above, or (ii) the correction of any Production Article after delivery thereof to a Boeing customer or (iii) the correction of any other Product where Boeing's labor estimate for the correction thereof is less than two hundred (200) manhours, Boeing shall accomplish such correction and Participant shall reimburse Boeing for all labor and materials estimated for such correction. The labor rate to be reimburse by Participant shall be Boeing's then-current labor rate which shall include direct labor, overhead, and fringe benefits, plus 10% profit. Participant hereby authorizes Boeing to accomplish such corrections without further notification by Boeing or authorization by Participant.
- for the correction of any Product before or after delivery to a 3.



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- 4. In addition to the costs for corrections performed by Boeing . . . as set forth in Clause 3.6.A.3 herein, <u>Participant shall reimburse Boeing for</u> the direct labor costs incurred by Boeing . . . in the actual removal and reinstallation of the Product itself. Removal and reinstallation labor performed by Boeing . . . shall not exceed Boeing's reasonable estimate of the direct manhours required. Necessary transportation and insurance costs for Product correction shall be borne by Participant. (Emphasis added.)
- 5. Written notice of a defect pursuant to this warranty, except with respect to defects corrected by Boeing pursuant to Clause 3.6.A.3.b, <u>shall be</u> provided by Boeing within three (3) months after Boeing's receipt of written notice of the defect from Boeing's customer, but no later than three (3) months after expiration of the warranty period set forth in Clause 3.6.A.2 herein. (Emphasis added.)

43) The primacy of Boeing's designs, instructions and specifications is further illustrated in Article 3.6.A.6 of the MPC, which limits Leonardo's warranty of any product accepted by Boeing to exclude any product "installed, used, serviced, modified or repaired" by Boeing or Boeing's customer "other than in conformity with Boeing's applicable service manuals, bulletins or written instructions," unless Boeing submits "reasonable proof" that such installation, use or service is not the cause of any defect claimed under such warranty. Specifically, Article 3.6.A.6 states:

6. None of the warranties set forth herein shall apply to any Product accepted under this Contract which has been installed, used, serviced, modified or repaired other than in conformity with Boeing's applicable service manuals, bulletins, or written instruction, unless Boeing submits reasonable proof to Participant that any such installation, use or service, was not the cause of any defect claimed under the warranty herein.



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Leonardo Suggests Quality Improvements to Boeings' Drawings, Tooling and Production Methods

44) Over the course of Boeing's 767 program, Leonardo and its predecessors-ininterest have expressed concern over the Drawings, Tooling and Production Methods insisted upon by Boeing for the 767 Slats, which rely exclusively upon manual processes (including the use of hand tools) that have not been updated or improved despite the advent of new technologies and the fact that other Boeing programs utilize automated industrial processes.

45) As recently as the summer of 2019, Leonardo suggested engineering quality improvements aimed at eliminating or significantly reducing various issues associated with Boeing's outdated Drawings, Tooling and Production Methods, including the FOd and Tool Marks of which Boeing now complains. In particular, Leonardo proposed: (1) changes to the specifications for installing the 767 Slat's cove panel in order to reduce the occurrence of swarf or metallic dust, resulting from the drilling process; (2) replacing the rivets used to secure the 767 Slats' cove panel with nut plates and screws, in order to allow for easier installation and removal of the cove panel for the purpose of detecting swarf created in the final stages of the 767 Slat's assembly; and (3) sealing exposed areas of the slats' *honeycomb wedge* to lower the risk of swarf contamination and other FOd.

46) Rather than cooperating with Leonardo to address the issues about which Boeing now professes such great concern, Boeing responded months later on October 1, 2019, contending that Leonardo's suggested quality improvements (known as "ELRs") were necessary only due to issues with Leonardo's workmanship and, therefore, Boeing would implement the changes only if Leonardo financed the related engineering costs. <u>See</u> October 1, 2019 Letter from Boeing referencing 767 Slats ELR Support ("10-1-19 ELR Support Letter"), a true and correct copy of which is attached as <u>Exhibit D</u>. In what plainly can be considered posturing, the 10-1-19 ELR Support Letter baselessly suggested that Leonardo's change requests were made to address issues with Leonardo's "workmanship" when, in reality, such requests were aimed at addressing the



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outdated nature of Boeing's Drawings, Tooling and Production Methods. <u>See</u> October 16, 2019 Letter from Leonardo responding to 10-1-19 ELR Support Letter ("10-16-19 ELR Support Response"), a true and correct copy of which is attached as <u>Exhibit E</u>.

47) Regrettably, this scenario is not unique and, on the contrary, Boeing has demonstrated a tendency towards putting its bottom line ahead of its professed quality, and presumably safety, concerns. Indeed, despite professing outward concern about the quality of Leonardo's workmanship, Boeing's insistence that the minor FOd and Tool Marks found inside the enclosed portions of 767 Slats are issues which require rework and repair is inconsistent with its past conduct; in particular, its laxity towards updating and improving the tooling and production methods it requires Leonardo to use in the manufacture of parts for the Boeing 767.

48) In an example unrelated to the instant dispute, Leonardo proposed in early 2019 that Boeing update the 40-year-old equipment and tooling it requires Leonardo to use in the production of all parts for the Boeing 767 aircraft, and sent Boeing a quote for the upgrade and improvement of approximately 1300 outdated items needing refurbishment. Despite initially agreeing that upgrades were needed, Boeing did not act on the quote for several months. When Boeing finally did respond to the quote, it indicated that Leonardo had to make a "business case" for why each improvement and upgrade should be undertaken. In light of Boeing's pattern of putting cost savings above quality, Leonardo believes that Boeing has devised the instant dispute merely as a way to force Leonardo to lower its supplier costs. If it were indeed necessary to repair the microscopic FOd and Tool Marks of which Boeing complains, it would not have waited months to act in response to Leonardo's ELRs.

Boeing Sends Leonardo a Notice of Default and Warning Notice and Wrongfully Places Leonardo's Pomigliano Plant on a Costly Probation

49) On June 28, 2019, Boeing issued a formal "767 Notice of Default and Warning Notice" (the "6-28-19 Notice") to Leonardo, in which Boeing asserted "disruptions" to Boeing's production system resulting from purported "quality failures" discovered in Leonardo's



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manufacture of 767 Slats (and other aircraft parts). In particular, Boeing complained of FOd as well as "gouges and tool marks" discovered during its inspection of 767 Slats previously delivered by Leonardo, including slats delivered on September 4, 2018, and indicated that it would continue to conduct inspections. A true and correct copy of the 6-28-19 Notice is attached hereto as <u>Exhibit F</u>.

50) Notwithstanding the MPC's requirement that Boeing provide prompt written notice of its rejection of any products manufactured thereunder (see Ex. A, at Arts. 3.5.B.2.; 3.5.C.1.), Boeing's 6-28-19 Notice rejected slats delivered by Leonardo several months prior. Boeing would go on to reject slats delivered by Leonardo as far back as 2014. Leonardo also understands that Boeing had already begun to "repair" the alleged "quality failures" despite the MPC's requirement that Boeing provide notice to Leonardo prior to doing such work. <u>See Ex. A</u>, at Art. 3.5.C.1.c.

51) The 6-28-19 Notice contends that "Leonardo is liable for any costs Boeing incurs as a result of the defaults described in this letter, including, without limitation, costs for onsite support, disruption to the Boeing production system, claims from Boeing's customers, replacement parts to support the removal and replacement of non-conforming Products, and expedited shipment." <u>Id.</u>

52) Several weeks later, on July 22, 2019, Boeing placed Leonardo's Pomigliano Plant Quality Management System on a minimum 90-day probation (the "Leonardo System Probation").

53) Among other things, the 7-23-19 Probationary Status Letter required Leonardo to sustain additional surveillance, *ad hoc* audits and increased inspections, and to provide Boeing with periodic status reports of actions taken to address the purported FOd and Tool Marks in its production process, needlessly draining Leonardo's resources and resulting in burdensome costs.

Leonardo Takes Steps to Address Boeing's Newly-Raised Concerns

54) On July 26, 2019, Leonardo responded to the 6-28-19 Notice, stating that the FOd and Tool Marks were due to the "aged" and outdated industrialization process Boeing required Leonardo to follow, as well as the "closed configuration of [the 767] slats" (hereafter, Leonardo's "Root Cause Analysis"). Leonardo nonetheless expressed its full commitment to mitigating and



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minimizing the issues being raised by Boeing for the first time in June 2019. A true and correct copy of Leonardo's July 26 letter (the "7-26-19 Response") is attached hereto as <u>Exhibit G</u>.

55) While not agreeing that it had any responsibility for what Boeing was now claiming to be "quality failures," Leonardo endeavored to work with Boeing to address this new concern. During a 13-week period from July 1 to September 30, 2019, Leonardo sent approximately 96 Contractors to Boeing's Everett, Washington Facility to assist Boeing with its purported "repairs" of the 767 Slats. Although the parties agreed on July 25, 2019 that it was necessary to have a Leonardo Planner and Manufacturing Engineer representative onsite at the Everett, Washington Facility to coordinate and organize the rework and repair process and supervise the Contractors, Boeing later changed its mind, and decided that it was no longer necessary for Leonardo to supervise the Contractors' repairs and refused to allow Leonardo to do so.

56) Boeing's Drawings, Tooling and Production Methods have never required and, indeed, do not contemplate the use of a Borescope at any stage of production or inspection. Nevertheless, following Boeing's notice to Leonardo for the first time of alleged "quality issues" detected using the Borescope in mid-2019, Leonardo developed a quality control plan to supplement its visual inspection of permanently closed (and thus inaccessible) areas of slats by incorporating the Borescope into its remote visual inspection process. Leonardo formally incorporated the Borescope into its visual inspection process at the end of July 2019.

Boeing Sends Leonardo a Notice of Default and Exercises a Set-off

57) On August 27, 2019, Boeing sent Leonardo a "Notice of Event of Default" ("8-27-19 Notice of Default"), which alleged that Leonardo failed to cure "quality failures across [Leonardo's] 767 statement of work" within the applicable 30-day cure period following the 6-28-19 Notice. <u>See</u> 8-27-19 Notice of Default, a true and correct copy of which is attached hereto as <u>Exhibit H</u>. In the 8-27-19 Notice of Default, Boeing contended, without basis and in conclusory fashion, that the Tool Marks and FOd identified by Boeing in its 6-28-19 Notice were attributable, not to a defective design, but to Leonardo's poor workmanship, completely failing to take into



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account its own defective Drawings, Tooling and Production Methods and that the vast majority of 767 Slats subject to its claim had been certified and approved by Boeing over the course of several source inspections carried out by Boeing personnel in Leonardo's facility in Pomigliano, Italy. While not dispositive, such approvals demonstrate Boeing's tolerance for the FOd and Tool Marks at issue here.

58) On the same date, Boeing sent Leonardo an "invoice" in the amount of \$26,181,152 for costs related to its "repairs" of previously delivered and paid for 767 Slats (the "8-27-19 767 Slat Cost Recovery Invoice"). A true and correct copy of the 8-27-19 767 Slat Cost Recovery Invoice is attached hereto, without exhibits, as <u>Exhibit I</u>. In the 8-27-19 767 Slat Cost Recovery Invoice and supporting documentation thereto, Boeing claims the following costs:

Everett Factory	\$7,921,209
Contractor Disruption	\$10,426, 995
Everett Delivery Center (EDC)	\$710, 445
Successor Installation Plan Disruption	\$2,543,116
BDS Impact	\$4,579,387
Grand Total	\$26,181,152
Successor Installation Plan Disruption BDS Impact	\$2,543,116 \$4,579,387

See Ex. I. Boeing demanded that Leonardo pay the 8-27-19 767 Slat Cost Recovery Invoice within 30 days, or by September 27, 2019; otherwise, Boeing would "immediately proceed with debiting Leonardo's 767 production purchase orders until the invoice was paid in full." Id.

59) Promptly thereafter, on September 5, 2019, Leonardo responded to Boeing's 8-27-19 Notice of Default, rejecting the assertions made by Boeing respecting the referenced quality failures. A true and correct copy of such response (the "LDO 9-5-19 Response") is attached hereto as <u>Exhibit J</u>. In the LDO 9-5-19 Response, Leonardo asserted its belief that the FOd and Tool Marks were caused by Boeing's defective and outdated Drawings, Tooling and Production Methods, noting that the quality issues identified by Boeing, namely, the FOd and Tool Marks, were "exclusively limited to a specific closed area of [outboard slats/the 767 Slats]." <u>See</u> Ex. I. Notwithstanding Leonardo's belief that the quality issues described in the 6-28-19 Notice are due



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Boeing Rebuffs Leonardo's Efforts to Engage in Meaningful Discussion and Refuses to Support its Claimed Damages

60) On September 12, 2019, Leonardo again wrote to Boeing disputing the 8-27-19 767 Slat Cost Recovery Invoice (the "LDO 9-12-19 Response"). Specifically, Leonardo rejected Boeing's claim to recover any purported costs outside the scope of the MPC and, in particular, Article 3.5.C.1, which limits Boeing's remedies to reimbursement for "all labor and materials estimated for such repair and rework." A true and correct copy of the LDO 9-12-19 Response is attached hereto as <u>Exhibit K</u>. Leonardo further contested the number of rework hours for which Boeing seeks to be paid, which were provided with no explanation or support, and which appeared inflated compared to the reports from the Contractors it hired to assist with the repairs. Leonardo sought to discuss these concerns and requested that Boeing provide back-up documentation supporting the 8-27-19 767 Slat Cost Recovery Invoice. To date, Boeing has, at best, provided partial responses, failing to fully answer Leonardo's inquiries and refusing to provide the data used to support Boeing's claim.

61) In response, Boeing wrote to Leonardo on September 25, 2019 (the "9-25-19 Set-Off Letter"), doubling down in its wrongful and heavy-handed approach. Rather than present any details, let alone the best evidence of its \$26 million damages claim, Boeing purported to provide, "as a courtesy," a summary explanation of its claimed damages, including various breakdowns and cost methodologies, sample calculations and other background information, in tabular form. A true and correct copy of the 9-25-19 Set-Off Letter, with exhibits, is attached hereto as <u>Exhibit L</u>. The information provided, however, did not address Boeing's claimed actual damages purportedly arising from the 767 Slats at issue.

62) In the 9-25-19 Set-Off Letter, Boeing also stated its intention to set off roughly \$2.5



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million against Leonardo's unpaid invoices every two weeks until the Boeing 8-27-19 767 Slat Cost Recovery Invoice is satisfied (the "Unpaid Invoices"), and attached a "767 Set-Off Estimated Schedule" showing amounts to be set off against Leonardo's invoices and the scheduled date of each set-off. <u>See</u> Ex. L, at attachment "e."

63) On September 26, 2019, external counsel for Leonardo, Alan D'Ambrosio, wrote to Boeing, once again disputing Boeing's right to the amounts claimed in its 8-27-19 767 Slat Cost Recovery Invoice, as well as Boeing's right to set off. A true and correct copy of Leonardo's September 26, 2019 letter (the "9-26-19 D'Ambrosio Letter") is attached hereto as <u>Exhibit M</u>.

64) In determining that Boeing is not entitled to set off, the 9-26-19 D'Ambrosio Letter points out that Boeing's claimed "disruption" costs are not reasonable and were not reasonably foreseeable at the time the parties' entered into the MPC. See Ex. M, at 2. The 9-26-19 D'Ambrosio Letter also reiterated Leonardo's concerns with respect to Boeing's method of calculating its damages, which seeks "to utilize a single model (unrelated to the underlying facts) that Boeing has developed to estimate damage and apply it to any and all types of disruption, whether major or minor and without proper evidence of Leonardo's fault." While acknowledging Boeing's provision of further information "regarding 'the buildup of Boeing's claim," the 9-26-19 D'Ambrosio Letter rejected such information as unclear and incomplete, noting that Boeing had failed to "respond to numerous issues and questions previously raised by Leonardo to Boeing," and that the information provided in support of Boeing's claim was insufficient to "satisfy the obligation of Boeing to provide a clear and precise calculation of its damages." Id. In light of such issues, Mr. D'Ambrosio requested that Boeing "defer any action with respect to its alleged claim until such time as the parties have had ample time to discuss the validity of [such claims] ... and ... Boeing's [damages] calculation." Id. Finally, Mr. D'Ambrosio requested that Boeing eliminate the portion of its claim not related to slat cost recovery. See id.

65) On September 27, 2019, Boeing responded to the 9-26-19 D'Ambrosio Letter, adjusting the amount of the 8-27-19 767 Slat Cost Recovery Invoice (the "9-27-19 Slat Cost



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Recovery Adjustment"). A true and correct copy of the 9-27-19 Slat Cost Recovery Adjustment is attached hereto as Exhibit N. In the 9-27-19 Slat Cost Recovery Adjustment, Boeing confirmed that, as of September 27, 2019, Boeing was processing a set-off in the amount of \$2,514,905 against the entirety of Leonardo's invoice LDO/VEL/P/0026994. On the same date, Boeing sent Leonardo a purchase order in the negative amount of \$26,181,151 (the "Negative Purchase Order"). A true and correct copy of Boeing's Negative Purchase Order is attached hereto as Exhibit O.

66) On September 30, 2019, Mr. D'Ambrosio responded to Boeing's September 27, 2019 letter, formally notifying Boeing that, for the reasons stated in the 9-26-19 D'Ambrosio Letter, its unilateral September 27 set-off was a breach of the MPC and applicable law. See September 30, 2019 letter from A. D'Ambrosio, a true and correct copy of which is attached hereto as Exhibit P. On behalf of Leonardo, Mr. D'Ambrosio demanded that Boeing not engage in any new set off against Leonardo's subsequent invoices or issue new Boeing invoices until a fair and satisfactory agreement with Leonardo had been reached. Id.

67) Notwithstanding Leonardo's demand, Boeing subsequently processed set-offs against nine (9) Leonardo invoices in full, namely: LDO/VEL/P/0026994 in the amount of \$2,514,905 on September 25, 2019; LDO/VEL/P/0028461 in the amount of \$2,558,474 on October 3, 2019; LDO/VEL/P/0029901 in the amount of \$2,558,474 on October 14, 2019; LDO/VEL/P/0031023 in the amount of \$2,558,474 on October 23, 2019; LDO/VEL/P/0032803 in the amount of \$2,514,905 on November 3, 2019; LDO/VEL/P/0034434 in the amount of \$2,558,474 on November 12, 2019; LDO/VEL/P/0034523 in the amount of \$2,514,905 on November 21, 2019; LDO/VEL/P/0034956 in the amount of \$2,558,474 on December 3, 2019; LDO/VEL/P/0036322 in the amount of 2,558,474 on December 12, 2019; and LDO/VEL/P/0038434/19 in the amount of \$2,514,905 on December 23, 2019, for a total amount owed to Leonardo of \$25,410,464. See 767 Set-Off Estimated Schedule, a true and correct copy of which is attached hereto as Exhibit Q.

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68) On October 1, 2019, Leonardo and Boeing continued their discussions regarding



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the 8-27-19 767 Slat Cost Recovery Invoice. <u>See</u> October 1, 2019 letter from R. Haney (the "10-1-19 Everett Meeting Letter"), a true and correct copy of which is attached hereto as <u>Exhibit R</u>. Following that meeting, Boeing representatives suggested that both companies continue their discussions in an in-person meeting in Boeing's Everett, Washington Facility. <u>See</u> Ex.R.

69) On October 3, 2019, Leonardo responded to the 10-1-19 Everett Meeting Letter, acknowledging Boeing's offer of an in-person meeting, but reiterating its position that Boeing has no legal basis for the amounts claimed in the 8-27-19 767 Slat Cost Recovery Invoice or any right to set off such amounts against Leonardo's invoices. A copy of Leonardo's October 3, 2019 letter (the "10-3-19 Everett Meeting Response") is attached hereto as <u>Exhibit S</u>.

70) In the 10-3-19 Everett Meeting Response, Leonardo reiterated its position that Boeing's September 27, 2019 set-off constituted a breach of the MPC and demanded that Boeing "not proceed with any new set-offs against Leonardo's remaining invoices until a fair and satisfactory agreement with Leonardo has been reached." <u>See Ex. S.</u>

71) On October 8, 2019, counsel for Boeing, Rachel Esguerra, wrote to Mr. D'Ambrosio disputing Leonardo's position with respect to Boeing's claimed right to recover consequential damages, notwithstanding the provisions of the MPC. A copy of Ms. Esguerra's letter (the "10-8-19 Boeing Response") is attached hereto as <u>Exhibit T</u>.

72) On October 10, 2019, Mr. D'Ambrosio responded to Boeing's 10-8-19 Boeing Response and, once again, attributed any non-conformances purportedly found in the 767 Slats to the "antiquated and problematic industrial design of product and jigs that are owned exclusively by Boeing." A true and correct copy of Mr. D'Ambrosio's October 10, 2019 letter (the "10-10-19 Letter") is attached hereto as <u>Exhibit U</u>.

73) Mr. D'Ambrosio's 10-10-19 Letter also challenged whether "all of the disruptions and other damages alleged by Boeing are clearly attributable to Leonardo and foreseeable at the time the [MPC] was signed," noting, in addition, that Boeing's documentation in support of its claimed damages "d[id] not provide anything approaching a clear and equitable calculation of



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alleged damages, particularly in light of the use by Boeing of a general model that is not tailored to the specific facts and circumstances of any component and category of damages." <u>See Ex. U, at 2.</u> The 10-10-19 Letter also pointed out Boeing's failure to provide the "best evidence available" in support of its claimed damages in accordance with Washington state law, and that, to date, Boeing's claims were based upon "inaccurate assumptions, speculation and conjecture." <u>See id.</u> While the 10-10-19 Letter indicated an intent to seek judicial intervention to resolve the parties' dispute, Mr. D'Ambrosio confirmed Leonardo's willingness to discuss the matter further with Boeing during a meeting scheduled for October 23–24 at Boeing's Everett, Washington Facility. <u>Id.</u>

74) On October 18, 2019, Ms. Esguerra provided a response (the "10-18-19 Letter") to Mr. D'Ambrosio's 10-10-19 Letter, a true and correct copy of which is attached hereto as <u>Exhibit</u> \underline{V} . In the 10-18-19 Letter, Ms. Esguerra stated Boeing's willingness to discuss the 8-27-19 767 Slat Cost Recovery Invoice before and after the October 23–24 meeting at the Everett, Washington Facility and "invited" Leonardo to communicate its questions in advance of the meeting so that the parties could engage in a "productive discussion." <u>See id.</u>

75) On October 21, 2019, Mr. D'Ambrosio responded to Ms. Esguerra's 10-18-19 Letter, expressing concern that, despite the conciliatory tone of Boeing's 10-18-19 Letter, Boeing had provided "very limited, incomplete, and inadequate responses" to Leonardo's repeated requests for back up in support of Boeing's 8-27-19 767 Slat Cost Recovery Invoice which, in Boeing's own words, were provided merely "*as a courtesy*" to Leonardo. <u>See</u> October 21, 2019 Letter from Alan D'Ambrosio (the "10-21-19 Letter"), a true and correct copy of which is attached hereto as <u>Exhibit</u> <u>W</u> (emphasis added). In addition, Mr. D'Ambrosio denounced Boeing's attempts to obfuscate the precise calculation of its claim by asserting the "confidential" nature of the methodologies and formulae used to calculate its claimed damages, which are general, and do not consider the specifics of any particular claimed non-conformance. <u>See id.</u> Mr. D'Ambrosio reiterated Leonardo's position that Boeing had no unilateral right to set off amounts due and owing to Leonardo against Boeing's purported damages and that doing so was a breach of the MPC. <u>See id.</u>



COMPLAINT – 27 (Case No. 2:19-cv-2082) 76) On October 23 and 24, 2019, Leonardo attended an Executive Program Management Review at Boeing's Everett, Washington Facility, at which Leonardo again stated its objections to Boeing's 8-27-19 767 Slat Cost Recovery Invoice and requested additional information in support of Boeing's claim.

77) On November 8, 2019, Boeing wrote to Leonardo, purporting to provide additional documentation in response to Leonardo's requests. <u>See</u> November 8, 2019 letter from Boeing, (without enclosure, the "11-8-19 Boeing Letter"), attached hereto as <u>Exhibit X</u>. However, Boeing remained vague regarding the calculation of its damages, noting in some instances that "the precise details and breakdowns are sensitive proprietary data and not shared with suppliers," and conceding in others, "Boeing does not calculate disruption, liaison engineering, and factory support discretely in each instance." <u>See id.</u>

78) On November 13, 2019, Leonardo wrote to Boeing to reiterate its position that Leonardo is not responsible for any purported non-conformances affecting the 767 Slats and therefore not in default under the MPC. <u>See</u> November 13, 2019 letter from Leonardo (the "11-13-19 LDO Letter") attached hereto as <u>Exhibit Y</u>. The 11-13-19 LDO Letter indicated an intention to send a separate letter addressing the "767 Slats Recovery Response to Leonardo Data Request," attached to the 11-8-19 Boeing Letter. <u>See id</u>.

79) On November 15, 2019, Leonardo sent a letter to Boeing (the "11-15-19 LDO Rejection") rejecting the 11-8-19 Boeing Letter on the grounds that Boeing did not provide a "meaningful response to Leonardo's request for data or has provided responses that are ambiguous, incomplete or not calculated to provide Leonardo with the information and data required for Leonardo to evaluate Boeing's claims." Leonardo reiterated Boeing's obligation to provide the "best evidence available to support its claims," noting that "responses such as 'the precise details and breakdowns are sensitive proprietary data and not shared with suppliers [and]... Boeing does not calculate disruption, liaison engineering, and factory support discretely in each instance' not only do not provide the best evidence available to Boeing, but also prevent Leonardo from making



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80) On the same day, Boeing responded to the 11-15-19 LDO Rejection (the "11-15-19 BDS Response"), attaching a document that Boeing purported constituted "Boeing's response to Leonardo's request regarding the BDS portion of the claim."

81) On November 21, 2019, Leonardo responded by providing a further, detailed analysis of Boeing's "767 Slats Cost Recovery Response to Leonardo Data Request" (the "11-21-19 LDO Response"). Specifically, the 11-21-19 LDO Response noted, with respect to the direct rework hours underlying Boeing's 767 Slats claim, that many of the rework hours claimed supporting Boeing's claimed "disruption" costs were falsely attributed to Boeing when, in fact, Leonardo's Contractors performed most of the rework and repair of the 767 Slats at issue. <u>See</u> 11-21-19 LDO Response attached hereto as <u>Exhibit Z</u>.

82) Indeed, despite being contracted for 12-hour shifts, Leonardo's Contractors reported spending, on average, only four hours per day on the rework and repair of the 767 Slats, due in large part to inefficiencies at the Everett, Washington Facility and the unavailability of necessary Boeing personnel. Boeing nonetheless grossly inflated the direct work hours of Leonardo's Contractors, admittedly relying on the shift schedules for such Contractors as opposed to the actual hours worked, and then multiplied those inflated work hours by various "disruption factors," thereby exponentially increasing its claimed "disruption" costs without justification. Upon information and belief, Boeing employed the same practice across all direct repairs, contributing to Boeing's overinflated direct labor costs.

83) Separately, Leonardo's 11-21-19 LDO Response objected to the number of rework hours supporting Boeing's claim, which greatly exceed (by a factor of 10) the number of hours Leonardo believes involved rework and repair and, in some cases, are based upon duplicate records. <u>See Ex. Z. Leonardo therefore again requested detailed records supporting Boeing's claimed direct</u> rework hours. Leonardo has been requesting that Boeing provide support for the direct labor hours



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84) Leonardo also objected to other categories of damages underlying Boeing's 767 Slat claim in the 11-21-19 LDO Response, including Boeing's purported BDS Impact damages, which Leonardo found to be incomplete and absolutely incomprehensible, despite the fact that Leonardo had been asking for further information on the BDS Impact portion of Boeing's claim for four months.

85) On November 26, 2019, Leonardo emailed Boeing expressing "key concerns" about noted inconsistencies in that portion of Boeing's claim related to the rework and repair of the 767 Slats. A copy of Leonardo's November 26, 2019 email (the "11-26-19 LDO Email") is attached as <u>Exhibit AA</u>.

86) Initially, the 11-26-19 LDO Email expressed concern about Boeing's apparent failure to distinguish between work performed by Leonardo's Contractors and that performed by Boeing personnel, and requested clarification on how Boeing tracked and distinguished their respective activities. As explained in the 11-26-19 LDO Email, Leonardo identified inconsistencies in more than 5,000 out of a total 7,400 rework hours underlying Boeing's 767 Slats claim, which suggests that Boeing has engaged in a pervasive practice of charging Leonardo for work performed by Leonardo's own Contractors, even though Leonardo separately paid those Contactors for their work. See Ex. AA. Although Leonardo has for months requested that Boeing provide clarification on how it tracks Contractor hours, Boeing has, to date, not provided a response.

87) Moreover, notwithstanding Boeing's definition of "disruption" as "the displacement of *Boeing jobs* caused by a supplier issue," which it calculated by multiplying various "disruption factors" against time allegedly spent by Boeing to repair the 767 Slats at issue, Boeing applied the same disruption factors to the work performed by *Leonardo's* Contractors. <u>See id.</u> By definition, work by Leonardo's contractors cannot cause "disruption" to Boeing personnel. Indeed, as noted in the 11-26-19 LDO Email, Leonardo hired approximately 96 Contractors to address alleged non-conformances in the 767 Slats precisely to avoid any disruption to Boeing in



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performing its repairs. These inconsistencies further lead Leonardo to question the accuracy and reasonableness of Boeing's 8-27-19 767 Slat Cost Recovery Invoice.

88) On December 6, 2019, Boeing responded to the 11-26-19 LDO Email, conceding errors in the 8-27-19 767 Slat Cost Recovery Invoice and reducing the amount of its 767 Slat claim by \$41,353. However, Boeing refused to provide any further explanation of the calculations underlying its 8-27-19 767 Slat Cost Recovery Invoice, stating: "Boeing does not intend to provide any additional documentation for the initial invoice at this time."

89) Moreover, on December 14, 2019, Boeing wrote to Leonardo concerning an impending second claim for \$33 million in damages pertaining to purported "non-conformances" in the 767 Slats and their "collateral impact," which covers the period spanning July 1 through August 4, 2019 and August 21 through September 18, 2019. Of the \$33 million claimed, \$29 million consists of alleged "contractor disruption" damages, which are no doubt overestimated based on the same hypothetical methodologies employed to compute the Negative Purchase Order.

90) Boeing's refusal to substantiate the amounts claimed in its first 8-27-19 767 Slat Cost Recovery Invoice and continuation of its wrongful attempt to shift the cost of slat repairs to Leonardo by preparing a second slat cost recovery invoice has resulted in an impasse, leaving Leonardo with no choice but to file this action.

Boeing's Set-Off is Improper For Multiple Reasons

A. <u>Boeing is Responsible for the Alleged Non-Conformances</u>

91) For several reasons, Leonardo is not liable for the "non-conformances" at issue. First, any such non-conformances are the result of Boeing's defective Drawings, Tooling and Production Methods, which are not robust enough to prevent the minor issues which Boeing now claims to be "non-conformances."

92) Second, the 767 Slats at issue were physically inspected and approved by Boeing's Supplier Quality ("SQ") and Source Funding Source Inspection ("SFSI") Teams in Italy before being delivered to Boeing's Everett, Washington Facility. Boeing does have the right under the



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MPC to inspect the 767 Slats again after delivery to its Everett, Washington Facility. However, as noted above, the 767 Slats were later determined by inspectors located in Boeing's Everett, Washington Facility to be non-compliant based upon the magnified results of a Borescope, and the use of such equipment in the quality inspection process is new and is not mandated by the MPC or Boeing's quality control process. <u>Id.</u> Furthermore, the inspection and acceptance criteria applicable to the use of the Borescope technology in question (also known as remote visual inspection, or "RVI") is highly subjective and easily influenced by factors such as magnification, light intensity and camera resolution, the parameters of which are not delimited by Boeing, resulting in the inconsistent application of such Borescope technology to Boeing's quality control process. <u>See id.</u> Boeing cannot now assert a claim against Leonardo for minor "non-conformances" that arise from the use of Boeing's 40-year old design drawings, and which are now visible for the first time using a new form of technology being applied without standards or accepted criteria.

93) To put a fine point on it, some of the rejected 767 Slats were jointly inspected in Leonardo's facility in Pomigliano, Italy by Leonardo and Boeing personnel using a Borescope and were approved before being rejected by Boeing's inspectors in Everett, Washington. Then, these same 767 Slats were inspected after shipment to Boeing's Everett, Washington Facility by another team using a Borescope, and the slats were rejected. This highlights the inconsistencies created by the lack of standard guidelines applicable to the use of the Borescope.

B. Boeing Failed to Provide Adequate Notice

94) As noted in the LDO 9-5-19 Response, Boeing has failed to provide timely notice to Leonardo of its rejection of the 767 Slats at issue, in violation of Articles 3.5.B.2 and 3.5.C.5 of the MPC. The 767 Slats at issue were delivered to Boeing as early as 2014, well before Boeing provided notice of any issue involving FOd and Tool Marks. Moreover, Boeing began to repair the purported "non-conformances" prior to notifying Leonardo, in violation of the MPC.



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C. <u>Boeing's Claimed Damages Exceed the Parties' Agreement,</u> <u>Are Inflated, and Do Not Reflect Actual Costs Incurred by Boeing</u>

95) In addition, even if Boeing had a basis to assert that such non-conformances are attributable to Leonardo, the costs noted in Boeing's 8-27-19 767 Slat Cost Recovery Invoice far exceed the parties' agreement, and are grossly inflated and disproportionate to any alleged "harm" resulting from Boeing's repairs. The documentation Boeing provided in support for its 8-27-19 767 Slat Cost Recovery Invoice does not explain or justify Boeing's reasons for including certain categories of costs, much less demonstrate how such costs were recoverable under the MPC. Among the costs disputed by Leonardo in the 8-27-19 767 Slat Cost Recovery Invoice are approximately \$17.4 million in so-called "disruption" costs, \$761,503 in costs associated with "Liaison Engineering," \$2.7 million in inflated contractor costs and \$4.6 million in other unspecified costs. Such costs go far beyond the damages available to Boeing for reworked and nonconforming products, which, per the MPC, are limited to Boeing's estimated cost of labor and materials. See Ex. A, at Art. 3.5.C.1.b. and c.

96) As an initial matter, Boeing's purported direct costs are inflated. As noted above, Leonardo supplied Contactors for a 13-week period. Due to Boeing's inefficiency, the Contractors employed by Leonardo did not perform the aforementioned rework activities for more than four (4) labor hours per day, yet Boeing subsequently billed Leonardo for "disruption" based on the Contractors' working a twelve hour shift. The damage to Leonardo based upon Boeing's wrongful conduct is further exacerbated by the fact that Leonardo paid its Contractors directly based upon a twelve hour work day, yet such Contractors worked, on average, four (4) hours per day. See Cost and Hours Report, attached hereto as Exhibit AB; 767 Slat Cost Recovery Response to Leonardo Data Request, dated November 14, 2019, attached hereto as Exhibit AC. In fact, the time records and invoices supplied by the Contractors hired by Leonardo to repair the 767 Slats at issue demonstrate a more than 200% mark up in the number of hours used for the hypothetical disruption calculation based upon contractor repairs, with Boeing using 14,760 hours of contractor time when,



COMPLAINT - 33 (Case No. 2:19-cv-2082) in fact, such Contractors performed just over 5,000 hours of repair work. See Ex. AA.

97) With specific reference to Everett Factory rework hours, for which Boeing is billing the amount of \$7,921,209, Leonardo's analysis of Non Conformance Operations ("NCO") documents provided by Boeing shows an overestimation of approximately 250% in terms of hours performed by Boeing personnel.

98) The "disruption" alleged by Boeing is also greatly overstated. The FOd and Tool Marks at issue were limited to a specific, permanently closed area of outboard slats affecting approximately 53 aircraft. Once notified of the FOd and Tool Marks, Leonardo promptly worked to address the issues by hiring, at its own expense, approximately 96 Contractors to conduct the necessary repair work. In the nine days following Boeing's 8-27-19 Notice of Default, Leonardo and its Contractors reworked and resolved the FOd and Tool Marks reported in 23 out of 53 affected aircraft, well before Boeing delivered any of the subject aircraft to its customers. See Ex. I. To further minimize any disruption to Boeing's production process, Leonardo also increased its deliveries of 767 Slats to Boeing, adding five additional Shipsets to its delivery schedule.

99) Indeed, Boeing's estimates of the financial impact of such disruption — *i.e.*, its "disruption" costs, are grossly inaccurate and appear to be based upon generalized, imprecise and overbroad calculations of the hypothetical downstream impact of FOd and Tool Marks on its production schedule. For example, Boeing admittedly uses a fixed value to calculate the disruptive impact of FOd and Tool Marks on its downstream production schedule and does not adjust such values depending upon the size/importance of the non-conformance at issue. Boeing's counsel has confirmed that the disruption costs reflected in Boeing's 8-27-19 767 Slat Cost Recovery Invoice were merely estimates developed using Boeing's "standard estimating models constructed from historical data." <u>See Ex. S. Moreover</u>, upon information and belief, Boeing's method of calculating its disruption has vastly changed over the years and is now based upon different criteria than Boeing previously used to calculate its disruption costs. The only thing that is clear is that, in addition to charging \$365 per hour for repairs, Boeing's calculations of its repairs factor in \$597 per hour for



COMPLAINT - 34 (Case No. 2:19-cv-2082) disruption and \$102 per hour for liaison engineering, totaling an effective hourly rate of \$1,064.

100) Moreover, Boeing's calculations are based upon outdated 2018 factors, as opposed to 2019 when Boeing purportedly discovered the non-conformances at issue. Finally, Boeing's damages include time spent on tasks other than repairing FOd and Tool Marks. For example, Boeing's 7,432 "Everett rework hours" include generic categories such as "support," making it difficult for Leonardo to verify the accuracy of its calculations.

101) Leonardo further disputes the hourly rates applied to Boeing's purported labor, disruption and liaison engineering costs, which were not agreed upon and are unreasonably inflated; particularly with respect to the claimed disruption costs, for which Boeing has applied hourly rates equal to approximately 164% of Boeing's estimated direct labor costs. In determining the hourly rates associated with the aforementioned costs, Boeing has failed to distinguish between the various forms of disruption and other charges underlying the 8-27-19 767 Slat Cost Recovery Invoice, and has failed to differentiate between the manhours needed to address major and minor non-conformances.

Leonardo Has Been Damaged As a Result of Boeing's Wrongful Conduct

102) For the period spanning August 5 to August 20, 2019 alone, Leonardo has been damaged in excess of \$24 million due to Boeing's wrongful conduct, which, as detailed below, includes Leonardo's costs in providing direct assistance to Boeing in the form of Contractors and additional slat deliveries in order to support Boeing's unnecessary repairs.

103) Specifically, Leonardo has sustained damages in the amount of at least \$10,699,069.00, resulting from its provision of direct assistance to Boeing to address purported FOd and Tool Marks affecting the767 Slats. This figure comprises over \$8.8 million spent on Contractors to assist Boeing in its repairs, and over \$1.8 million spent on extra parts shipped by air courier from Leonardo's plant in Pomigliano, Italy, to Boeing's Everett, Washington Facility, in order to avoid any delays in Boeing's production schedule.

104) Boeing's wrongful conduct has also caused Leonardo to sustain \$9,899,744.95 in



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damages and other costs related to disruptions in its plant production schedule. Specifically, as the result of Boeing's wrongful claims, Leonardo has been forced to focus time and resources away from its standard production activities, and towards the instant dispute, increasing production costs.

105) In addition, Leonardo has sustained \$329,875.00 in damages resulting from the necessary analysis and management of data related to the alleged non-conformances at issue ("MRR"). Leonardo has also sustained over \$100,000 in damages related to "scraps"— or discarded product — resulting from unnecessary rework and repair of the 767 Slats at issue.

106) Moreover, Leonardo has sustained nearly \$3 million in general and administrative costs and other expenses related to this dispute.

107) A table summarizing Leonardo's costs follows below.

	\$	24,023,641.62
Expenses	\$2,152,477.18	
G&A	\$841,198.63	
Contractors Italy LDO	\$5,265,363.70	
Scraps	\$101,276.16	
MRR	\$329,875.00	
Inefficiency LDO	\$9,899,744.95	
Contractors	\$3,555,800.00	
Extra Flights	\$1,877,906.00	

108) In addition to these damages, Leonardo has sustained damages associated with Boeing's imposition of an unjustified probation, which increases Leonardo's costs and damages its reputation, as well as harm from the impact of the Negative Purchase Order on its financials. Leonardo's damages are continuing and will continue to grow commensurate with Boeing's wrongful conduct.

FIRST CLAIM FOR RELIEF (BREACH OF CONTRACT)

109) Leonardo repeats and realleges the allegations contained in paragraphs 1–108 as if fully set forth herein.



COMPLAINT – 36 (Case No. 2:19-cv-2082)
110) The MPC is a valid and enforceable contract, supported by valid consideration, formed and at all relevant times existing between Leonardo and Boeing.

111) Leonardo fully performed and satisfied its obligations in accordance with the terms of the MPC and all corresponding and applicable purchase orders.

112) Notwithstanding the foregoing, Boeing has materially breached the terms of theMPC in several ways, as set forth below.

A. <u>Boeing's Failure to pay the Unpaid Invoices when due has caused Leonardo to</u> <u>sustain damages</u>

113) The applicable purchase orders issued by Boeing pursuant to the MPC relating to the complete Shipsets that are the subject of the Unpaid Invoices obligated Leonardo to deliver such products to Boeing in accordance therewith.

114) Leonardo delivered all the Shipsets that are the subject of the Unpaid Invoices in full conformity with the requirements of the MPC and the respective purchase orders.

115)Boeing has previously accepted all the Shipsets that are the subject of the UnpaidInvoices.

116) Boeing has received and previously accepted all the Unpaid Invoices.

117) Notwithstanding the foregoing, Boeing has willfully refused to pay ten of those Unpaid Invoices that have already become due, in the amount of \$25,410,464, in material breach of the terms of the MPC.

118) Moreover, Boeing has already declared its unwillingness to pay the remaining Unpaid Invoice, in the amount of \$2,558,474, as it becomes due on January 1, 2020, in anticipatory, material breach of the terms of the MPC.

119) By reason of the foregoing breaches of contract by Boeing, Leonardo has been caused to suffer damages, namely the sums presently due and owing pursuant to the Unpaid Invoices, which is presently calculated to be \$25,410,464, together with pre-judgment interest thereon at the applicable statutory rate.



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B. <u>Boeing's rejections of the 767 Slats at issue were improper</u>

120) As set forth above, for decades, Leonardo fully performed and satisfied its manufacturing and delivery obligations to Boeing in accordance with the terms of the MPC.

121) With respect to the 767 Slats at issue, Leonardo fully performed and satisfied its obligations in accordance with the terms of the MPC and the corresponding and applicable purchase orders.

122) In view of the foregoing, Boeing paid Leonardo for the 767 Slats at issue.

123) Boeing's subsequent rejections of the 767 Slats at issue were wrongful, and in material breach of the MPC, as set forth below.

1) <u>Any purported non-conformances were the result of Boeing's Drawings,</u> <u>Tooling and Production Methods and failure to follow AS 9146</u>

124) As set forth above, Boeing requires Leonardo to utilize Boeing's Drawings, Tooling and Production Methods with respect to the manufacture and production of 767 Slats. Leonardo has faithfully adhered to the use of Boeing's Drawings, Tooling and Production Methods since the execution of the MPC in 1978.

125) As set forth above, in contravention of AS9146, Boeing has also failed to provide Leonardo with training or guidance with respect to the prevention of FOd or the inherent risk of FOd caused by Boeing's Drawings, Tools and Production Methods.

126) With respect to the 767 Slats at issue, Boeing's Drawings, Tooling and Production Methods were the sole or predominant cause of the alleged non-conformances, which were raised by Boeing for the first time in June 2019, which were exacerbated by Boeing's failure to comply with the requirements of AS9146.

2) <u>Boeing's changed inspection methodologies resulted in improper</u> <u>rejections</u>

127) As set forth above, in the summer of 2019, Boeing began to unilaterally, materially and impermissibly change the methodology by which it inspected the 767 Slats at issue, *to wit*, from



COMPLAINT - 38 (Case No. 2:19-cv-2082) visual inspection to a magnified inspection using a Borescope.

128) Such Borescope testing is not mandated by the MPC and other contract documents. 129) Based upon the results of Boeing's Borescope inspection, Boeing began improperly rejecting the 767 Slats at issue on the basis that they are nonconforming, without providing to Leonardo any objective or rational characterization of the non-conformances at issue or any objective criteria by which to define a clear threshold beyond which a slat could be considered unacceptable.

130) The conditions detected by the Borescope were acceptable conditions which had previously existed by reason of Boeing's own Drawings, Tooling and Production Methods.

131) In effect, Boeing began making improper rejections of the 767 Slats at issue simply by reason of employing a new form of inspection technology with respect to conditions which had never previously been deemed non-conforming.

132) Moreover, the Borescope inspections were not objectively or consistently conducted, which further contributed to Boeing's improper rejections of the 767 Slats (and its improper demands for the costs of rework/repair and correction work and other purported damages).

133) As a result of the foregoing, Boeing wrongfully and improperly rejected the 767 Slats at issue, and wrongfully seeks purported damages, including its purported costs to rework/repair such slats and/or to correct such slats, in breach of the MPC.

134) As a result of Boeing's prior material breaches of the MPC, Boeing is barred from any monetary recovery concerning the 767 Slats at issue.

(

C. Boeing breached the notice provisions of the MPC

135) As a general matter, Boeing routinely and systematically failed to comply with its inspection, rejection, and repair and rework notice obligations under the MPC with respect to the 767 Slats at issue, together with its obligation to give written notice of defect and/or correction regarding warranty claims.

136) With respect to inspections and outright rejections of 767 Slats, pursuant to MPC



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Article 3.5.B.2, Boeing was obligated to (a) conduct final inspections within a reasonable time after receipt of each product, and (b) provide Leonardo with "prompt notice of such rejection and the basis therefor."

137) Boeing failed to satisfy the foregoing inspection and rejection notice obligations concerning the 767 Slats at issue, in breach of the MPC.

138) With respect to rejections of 767 Slats that Boeing nonetheless repaired and reworked, and for which Boeing might otherwise be entitled to recover such repair costs, pursuant to MPC Articles 3.5.C.1.c and 3.5.C.5, Boeing was obligated to give written notice of same prior to doing the work.

139) Boeing failed to satisfy the foregoing notice obligations for repair and rework costs concerning the 767 Slats at issue, in breach of the MPC.

140) With respect to the warranty contained in MPC Article 3.6.A for products previously accepted, and for which Boeing might otherwise be entitled to recover "correction" costs, Boeing was obligated to provide written notice of defect and/or correction pursuant to MPC Articles 3.6.A.1, 3.6.A.3.b.3 and 3.6.A.5.

141) Boeing failed to satisfy the foregoing notice obligations for warranty claims concerning the 767 Slats at issue, in breach of the MPC.

142) Moreover, to the extent that Boeing seeks to assert rights pursuant to MPC Article 3.6, none of the warranties set forth therein apply to the 767 Slats at issue which were installed, used, serviced, modified or repaired by Boeing or its customers.

143) As a result of Boeing's prior material breaches of the MPC, Boeing is barred from any monetary recovery concerning the 767 Slats at issue.

D. Boeing is not entitled to recover the categories of damages it seeks

144) As a general matter, Boeing has wrongfully claimed its entitlement to several categories of damages with respect to the 767 Slats at issue, which are not recoverable pursuant to the express terms of the MPC or applicable statutory law.



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145) As set forth above, (a) in the event of rejection of a Product pursuant to MPC Article 3.5.C, Boeing was entitled to recover only its repair and rework costs for such Product and (b) in the event of a warranty claim for a previously accepted Product pursuant to MPC Article 3.6.A, Boeing was entitled to recover only its correction costs for such Product (assuming it satisfied the other contractual provisions related thereto).

146) Despite the aforementioned damages limitation provisions of the MPC, Boeing wrongfully claims entitlement to "Everett Factory" damages, "Contractor Disruption" damages, "Everett Delivery Center" damages, "Successor Installation Plan Disruption" damages, and "BDS Impact" damages, purportedly totaling \$26,181,152.

147) The foregoing five categories of purported damages far exceed the limited categories of costs of repair/rework or correction which might otherwise be recoverable damages under the MPC (assuming Boeing satisfied the contractual provisions related thereto).

148) Boeing does not otherwise have a right to recovery of such purported damages pursuant to Wash. Rev. Code, Uniform Commercial Code §§ 62A.2-607, 62A.2-714, 62A.2-715 or other applicable law.

E. <u>Boeing has inflated and grossly exaggerated its purported damages and/or is</u> <u>otherwise unable or unwilling to substantiate such claimed damages</u>

149) Boeing has inflated and grossly exaggerated its purported damages and has refused to sufficiently substantiate such claimed damages, despite due and repeated demand therefor.

150) As more fully set forth above, among the more patently improper issues that are presented by the limited information Boeing has provided in support of its purported \$26 million damages claim are the following:

A. Inflated direct labor costs: Boeing seeks \$2,712,010 in direct reworking/repair/correction labor costs, but has grossly inflated that figure considering that on the basis of Leonardo's internal reports, many of the rework hours were performed by Leonardo's contractors and not by Boeing personnel and



COMPLAINT – 41 (Case No. 2:19-cv-2082) should not have been included in Boeing's calculation.

- B. Furthermore, upon information and belief, Boeing wrongly calculated the number of hours that its own personnel worked, based upon shift schedules rather than actual hours worked, and thus grossly inflated those hours.
- C. Flawed analysis of "Contractor Disruption" charges of \$10,426,995 and Liaison Engineering charges of \$761,503: Boeing falsely contends that it is entitled to disruption charges calculated, in part, based on the amount of hours that Leonardo's 96 Contractors worked even though those Contactors helped to avoid or minimize any purported disruption. The 96 Contractors should not be used in any purported disruption costs calculation.
- D. Inflated "Contractor Disruption" charges and Liaison Engineering charges: The formula Boeing employs to calculate its disruption and liaison engineering charges is based upon multipliers of the number of its direct rework labor hours. Since those hours were inflated by reason of Boeing including hours worked by Leonardo's Contractors and by inflating the number of hours that Boeing personnel worked, the disruption and liaison engineering charges are inflated, exponentially.
 - E. Unsubstantiated estimates of the financial impact of such disruption: Boeing's disruption damages figures appear to be based upon outdated, generalized, imprecise and overbroad calculations, using Boeing's standard estimating models constructed from historical data, of the hypothetical downstream impact of FOd and Tool Marks on its production schedule.
 - F. Boeing's disclosures with respect to the BDS Impact damages of \$4,579,387 are incomplete and incomprehensible.
 - G. Damages not related to non-conformances at issue: Boeing's damages include time spent on tasks other than repairing FOd and Tool Marks, making it difficult (at best) for Leonardo to verify the accuracy of its calculations.



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F. Boeing has impermissibly employed a set-off

151) Boeing has no basis upon which to set off its purported damages because the MPC does not permit a right of set-off by Boeing for purported damages resulting from non-conformances with the 767 Slats at issue against monies owed by Boeing for other products which were delivered, accepted and invoiced without issue.

152) Indeed, MPC Article 2.6.B.2 expressly provides for Boeing to issue a separate invoice for services rendered in connection with its repair/rework or correction services relating to rejected or nonconforming products, further bolstering the fact that set-offs are not permitted under the MPC.

153) Moreover, Boeing may not conduct a set off pursuant to the UCC in the absence of a breach by Leonardo of the MPC entitling it to damages.

154) Inasmuch as Boeing, not Leonardo, is the cause of the alleged non-conformances at issue, Boeing has impermissibly resorted to self-help, and refused and refuses to pay Leonardo sums presently due and owing as indicated on the Unpaid Invoices.

155) By reason of the foregoing breaches of contract by Boeing, Leonardo has been caused to suffer damages, namely the sums due and owing pursuant to the Unpaid Invoices.

156) As a direct and proximate result of Boeing's breaches of contract, Leonardo has been damaged in an amount to be proven at trial, but which exceeds \$75,000 exclusive of interest and costs.

SECOND CLAIM FOR RELIEF (DECLARATORY JUDGMENT)

157) Leonardo repeats and realleges the allegations contained in paragraphs 1–108 as if fully set forth herein.

158) In view of the foregoing, there exist present, actual and existing justiciable controversies with respect to the rights and obligations between Leonardo and Boeing.

159) Leonardo accordingly hereby demands and is entitled to a judgment declaring:



COMPLAINT – 43 (Case No. 2:19-cv-2082) A. The cause of any non-conformance in the 767 Slats at issue is solely or primarily attributable to Boeing's Drawings, Tooling and Production Methods and, accordingly, cannot be the basis for rejection or damages claims under the MPC.

- B. The Borescope inspection results were an improper basis upon which to reject the 767 Slats, namely pre-existing, previously acceptable conditions caused by Boeing's Drawings, Tooling and Production Methods.
- C. Boeing has no basis upon which to recover damages because it failed to satisfy its notice obligations to Leonardo pursuant to the MPC.
- D. Boeing does not have a right to the purported damages it claims because, *inter alia*, it has not satisfied the MPC or Wash. Rev. Code, Uniform Commercial Code §§ 62A.2-607, 62A.2-714, 62A.2-715 or other applicable law.
- E. Boeing's purported damages calculations are without foundation in fact, speculative, grossly inflated, wildly disproportionate, and are otherwise not recoverable.
- F. Boeing does not have a right to set off the purported damages it claims relating to the 767 Slats at issue against the Unpaid Invoices because, *inter alia*, (i) it has not satisfied Wash. Rev. Code, Uniform Commercial Code § 62A.2-717, and (ii) Boeing did not provide the best evidence of its purported damages under the MPC.

THIRD CLAIM FOR RELIEF (PERMANENT INJUNCTIONS)

160) Leonardo repeats and realleges the allegations contained in paragraphs 1–108 as if fully set forth herein.

161) Leonardo seeks a mandatory permanent injunction and a permanent injunction, respectively: (a) directing and requiring Boeing to immediately pay Leonardo all sums which are



COMPLAINT – 44 (Case No. 2:19-cv-2082) due and owing but which have been withheld on the basis of Boeing's purported set-off right with respect to the 767 Slats at issue, which is presently calculated to be \$25,410,464, together with prejudgment interest thereon at the applicable statutory rate; and (b) restraining Boeing from withholding any future sums due and owing to Leonardo on the same basis.

FOURTH CLAIM FOR RELIEF (BREACH OF CONTRACT)

162) Leonardo repeats and realleges the allegations contained in paragraphs 1–108 as if fully set forth herein.

163) The MPC is a valid and enforceable contract, supported by valid consideration, formed and at all relevant times existing between Leonardo (or its predecessor-in-interest) and Boeing.

164) Leonardo fully performed and satisfied its obligations in accordance with the terms of the MPC and all corresponding and applicable purchase orders.

165) As set forth above, Boeing wrongfully and improperly rejected the 767 Slats at issue, in material breach of the MPC.

166) As set forth above, Boeing wrongfully and improperly placed Leonardo on probation as a result of the 767 Slats at issue, in material breach of the MPC.

167) Leonardo was caused by Boeing to unnecessarily incur significant costs by reason of Boeing's wrongful and improper rejections of the 767 Slats at issue and its wrongful placement of Leonardo on probation.

168) Among other things, pursuant to MPC Articles 3.5.C.1.c and 3.6.A.3.b.3, respectively, upon Boeing's request, Leonardo was required to provide direct assistance to Boeing in the form of furnishing information, materials, parts and manpower in connection with necessary "repair" or "correction," as applicable, of properly rejected products.

169) Significantly, however, MPC Article 3.5.C.2 expressly recognizes that Boeing might improperly reject products, in which event Boeing shall be responsible for all of the repair



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costs that it may incur.

170) Boeing wrongfully and improperly sought and demanded Leonardo's direct assistance in Boeing's repair and correction of the 767 Slats at issue, in material breach of MPC Articles 3.5.C.1.c and 3.6.A.3.b.3.

171) Boeing wrongfully and improperly sought and demanded Leonardo's direct assistance in Boeing's repair and correction of the 767 Slats at issue, in material breach of other provisions of the MPC.

172) Leonardo was caused by Boeing to unnecessarily incur significant out-of-pocket and internal costs by reason of having to furnish direct assistance to Boeing in the repair and correction of the 767 Slats, including the costs associated with the deployment of approximately 96 Contractors to Everett, Washington in 2019 alone.

173) By reason of Boeing's breaches of contract, Leonardo has also been caused to suffer other damages, including but not limited to the costs of dedicated internal resources, costs associated with processing and responding to Boeing's formal rejections, as well as its other complaints and inquiries, and informal requests for assistance regarding the 767 Slats at issue, general and administrative costs, financial expenses, the harm to Leonardo from having to carry a wrongfully-issued Negative Purchase Order on its books, and other foreseeable direct, indirect, consequential, general, and special damages.

174) As a direct and proximate result of Boeing's breaches of contract, Leonardo has been damaged in an amount to be proven at trial, but which is not less than \$24 million, exclusive of interest and costs.

FIFTH CLAIM FOR RELIEF (BREACH OF IMPLIED COVENANT OF GOOD FAITH AND FAIR DEALING)

175) Leonardo repeats and realleges the allegations contained in paragraphs 1–108 as if fully set forth herein.



COMPLAINT – 46 (Case No. 2:19-cv-2082) 176) The MPC is a valid and enforceable contract, supported by valid consideration, formed and at all relevant times existing between Leonardo and Boeing.

177) The MPC, at Articles 3.5.C.1 and 3.6.A, respectively, (a) permits Boeing to reject any product that does not conform to the contract requirements, and (b) provides that Leonardo warranties that products will be free from defects in material and workmanship.

178) Pursuant to MPC Article 3.5, Boeing had a right of physical inspection of the products that Leonardo manufactured and delivered to Boeing pursuant to purchase orders issued by Boeing, and to reject products on the basis of such physical inspections.

179) Pursuant to MPC Article 3.6, Boeing had a right to make a warranty claim with respect to later-discovered defects, or non-conformances, that were detected after inspection and acceptance of products by Boeing.

180) Boeing could not reject products or assert warranty claims without doing so in good faith and without fairly dealing with Leonardo with respect to same, as was within the reasonable expectations of the parties and in accordance with industry norms and standards.

181) Pursuant to the parties' decades-long course of dealing and custom and practice, Boeing inspected and accepted or rejected slats and made warranty claims regarding slats based upon its (or its customer's) physical inspection of such slats using the naked eye, and without the use of such technologies as a Borescope.

182) Pursuant to the parties' decades-long course of dealing and custom and practice,
Boeing did not previously reject slats or make warranty claims regarding slats based upon immaterial or *de minimis* non-conformances that did not impact or impair the functionality or safe operation thereof.

183) Pursuant to the parties' decades-long course of dealing and custom and practice, Boeing did not previously reject slats or make warranty claims regarding slats without doing so in good faith and without fairly dealing with Leonardo, including by engaging in a substantive degree of consultation, cooperation and collaboration with Leonardo concerning the source and materiality



COMPLAINT - 47 (Case No. 2:19-cv-2082) of alleged non-conformances.

184) As set forth above, Leonardo performed all of its obligations pursuant to the MCP with respect to the 767 Slats at issue.

185) Boeing breached its implied obligations to engage in the inspection/approval or rejection and warranty claim processes with Leonardo in good faith, and to fairly deal with Leonardo with respect to the 767 Slats at issue by, *inter alia*, (a) unilaterally employing a Borescope in the inspection/acceptance process and in inspecting previously accepted slats, (b) rejecting (or purportedly asserting warranty claims with respect to) the 767 Slats based upon immaterial or *de minimis* non-conformances viewable only by the Borescope and without regard for the fact that such conditions did not impact or impair the slats' functionality or safe operation, and (c) rejecting the 767 Slats on the basis of conditions, such as FOd and Tool Marks, which had previously existed and had been deemed acceptable to Boeing and, indeed, were caused by Boeing's own Drawings, Tooling and Production Methods.

186) The aforementioned breaches and wrongful conduct on the part of Boeing were material.

187) By reason of Boeing's breaches of contract, Leonardo has not received the benefit of its bargain.

188) By reason of Boeing's breaches of contract, Boeing is barred from any claim of monetary damages against Leonardo.

189) By reason of Boeing's breaches of contract, Leonardo has been caused to suffer significant damages, including but not limited to the unnecessary costs associated with having to furnish direct assistance to Boeing in the repair and correction of the 767 Slats (including the costs associated with the deployment of approximately 96 Contractors to Everett, Washington in 2019), the costs of dedicated internal resources, costs associated with processing and responding to Boeing's formal rejections, as well as its other complaints and inquiries, and informal requests for assistance regarding the 767 Slats at issue, costs associated with Boeing's wrongful placement of



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Leonardo on probation, general and administrative costs, financial expenses, the harm to Leonardo from having to carry a wrongfully-issued Negative Purchase Order on its books, the Unpaid Invoices, and other foreseeable direct, indirect, consequential, general, and special damages.

190) As a direct and proximate result of Boeing's breaches of contract, Leonardo has been damaged in an amount to be proven at trial, but which exceeds \$75,000 exclusive of interest and costs.

PRAYER FOR RELIEF

WHEREFORE, Leonardo demands judgment for costs and attorneys' fees, together with the following relief:

1. Awarding money damages to Leonardo in an amount to be proven at trial;

- 2. Awarding prejudgment interest;
 - 3. Awarding declaratory judgment relief against Boeing;
 - 4. Awarding injunctive relief against Boeing; and
 - 5. Such other and further relief as the Court deems just and reasonable.

DATED: December 23, 2019.

/s/Jessica M. Andrade Jessica M. Andrade, WSBA # 39297

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